



# PIPELINESAFETY



November 11, 2014

Dear Neighbor,

Southern California Gas Company (SoCalGas®) will be in your neighborhood soon to replace a section of one of our natural gas pipelines with new pipe. This work is part of our system-wide plan to further enhance the safety of our pipelines throughout the communities we serve.

Below is important information regarding the replacement work that will take place in the City of El Monte.

Anticipated start date:	<b>November 2014 for Phase I</b>
Work hours:	<b>Monday – Friday, Day: 9:00 am – 3:30 pm ; Night: 8:00 pm – 6:00 am Friday – Sunday: 8:00 pm (Friday) – 6:00 am (Sunday)</b>
Construction Area:	<b>Construction for Phase I will start near Santa Anita Ave. and Mildred St., continue South along Santa Anita Ave., and end near the Santa Anita Ave. and Elliott intersection</b>

#### What to expect

- North and southbound traffic along Santa Anita Ave. will be reduced to one or two lanes in and around the work area and only during approved work hours (with the exception of bore pits located near Garvey and Bodger).
- A short portion of Elliot Ave. will be closed for a short period of time and only during approved work hours. Flagmen and detour signs will assist with the flow of traffic.
- Motorists are asked to follow all traffic signs and markers for their safety and the safety of others.
- Customers can expect to see SoCalGas and contractor trucks, and heavy equipment in and around the work area.
- Loud noise activities such as concrete cutting, drilling, etc. will be limited to day time work hours.

#### The odor of natural gas

At times, you may smell the odor of natural gas and hear a loud, steady noise as we vent natural gas from the pipeline using safe and common techniques. Although this is normal when crews are working, we encourage anyone who has concerns about the smell of gas to call us from a safe location at **1-800-427-2200**. We are available 24 hours a day, seven days a week.

We apologize for any inconvenience while we're performing this replacement and appreciate your patience and cooperation. Your gas service should continue without interruption. If that changes, a SoCalGas representative will contact you. This letter does not require any action on your part.

Sincerely,

Helen Romero Shaw  
Public Affairs Manager  
Southern California Gas Company  
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